

LogPro and ToAnalyser “Runtime error”

This is not a problem with LogPro or ToAnalyser software but Windows security that is blocking LogPro/ToAnalyser from saving files to your PC after download of data. LogPro/ToAnalyser needs to run as an administrator to fix this problem.

1. Make sure the LogPro or ToAnalyser program is closed
2. On your C drive find the folder 'Program Files' or 'Program Files (x86)' if a 64-bit machine
3. Open the Program Files folder and find the 'LogPro' or 'ToAnalyser' folder
4. Open the 'LogPro' folder and right click on the Application file 'Logpro_en.exe'
OR open the 'ToAnalyser' folder and right click on the Application file 'ToAnalyser.exe'
5. Select 'Properties' and then the second tab 'Compatibility'
6. In the last block labelled Privilege Level, tick the box 'Run this program as an administrator'
7. Click 'Apply' then 'OK' and run the LogPro/ToAnalyser program and all should work okay now